



PRESS RELEASE

For Immediate Release

Malaysia's leading luxury hotel Crockfords wins Forbes Travel Guide 5 Star Award 7 times in a row

Genting Highlands, 20 February 2025 – Crockfords at Resorts World Genting (RWG) has once again distinguished itself as one of the world's most pre-eminent and stellar hospitality players by securing a 5-star rating in the 67th Forbes Travel Guide (FTG), making it an impressive seventh consecutive year the hotel has attained this honour.

A beacon of privileged, timeless luxury, Crockfords stamps its mark as the only hotel in Malaysia to be awarded FTG's prestigious 5 Star accolade in 2025. The hotel is also among only 539 celebrated luxury properties worldwide to have been accorded this status. This exceptional honour of being ranked among the world's most acclaimed and luxurious hotels asserts Crockfords' global standing as a uber-elegant purveyor of refined, bespoke guest experiences.

RWG properties, Genting Grand and Highlands Hotel also stood out among the list of other honourees and award recipients, emerging as Forbes 4 Star Property and Forbes Recommended Property, respectively, making it the eighth year these hotels have upheld their respective recognitions.

Forbes Travel Guide (FTG) is globally considered as the foremost benchmark of the world's finest luxury hotels, restaurants, spas and ocean cruises. Its award ratings serve as an authoritative guidepost for guests seeking exceptional travel experiences. The travel guide utilises a proprietary algorithm to weigh excellence in service and quality of the property. Evaluated anonymously by FTG's expert inspectors, a hotel must receive a high score of at least 90% in all respects from service to the minutest of details to deserve a 5-Star rating.

Ensnconced in the cool highlands of Resorts World Genting, Crockfords is Malaysia's swankiest hidden gem and the very epitome of luxury and grandeur with sleek interiors inspired by posh London mansions. Consciously designed for stylish comfort, the elegant hotel features a lavishly-furnished lobby with gold tree fixtures, luxurious marble furnishings and magnificent art exhibits that exude class and an inimitable style.

Crockfords at Resorts World Genting boasts scenic views of the surrounding misty, mountainous landscape in all of its 177 rooms comprising 3 Villas, 19 Signature Suites featuring three unique themes, 13 Junior Suites and 142 Superior Rooms. Exuding a modernistic feel of luxury, all Crockfords suites feature in-room private steam bath and luxurious Greek Calacatta marble

restroom fixtures, designed exclusively for Crockfords. State-of-the-art technology is also embedded in the rooms to ensure ease and comfort at the touch of a button.

Beyond the grandiose comforts and luxurious amenities, Crockfords offers a painstakingly customised, dedicated and indulgent hospitality that underscores its reputation as a provider of service par excellence. Embedded in its DNA is the promise of a carefully tailored guest experience and intuitive guest care according to needs and preferences.

From offering ginger tea which is known for its health benefits especially for elderly guests to providing kid amenities such as toys for guests' children, guests of all ages can expect an attentive and meaningful engagement with Crockfords' exemplary employees who are readily available around the clock to go above and beyond guests' expectations.

"We are honoured to receive a 5-Star rating from the acclaimed Forbes Travel Guide. At Resorts World Genting, we are dedicated to continuously push the envelope for greater gold standard achievements in world class hospitality," said Spencer Lee, Executive Vice President of Sales, Marketing & Public Relations.

"This latest distinction from Forbes Travel Guide is a validation of our relentless passion for delivering exceptional stays. Crockfords as a Forbes Travel Guide 5-Star property is a destination unto itself. As an iconic symbol of luxury and thoughtful service from the heart, we take pride in ensuring that every visit is extraordinary and memorable," said David Leung Ming Sum, Vice President of Hotel Operations.

Resorts World Genting was recently the proud recipient of the Best ASEAN New Tourism Attraction award at the 34th ASEANTA Excellence Awards in Johor Bahru. The premier resort above the clouds is poised to play host to and receive visitors from all over ASEAN as Malaysia embraces its role as the Chair of ASEAN in 2025.

For more on Crockfords and the latest updates and happenings at Resorts World Genting, please visit rwgenting.com.

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About Genting Malaysia

Genting Malaysia is one of the leading leisure and hospitality corporations in the world. Listed on Bursa Malaysia with approximately RM16 billion in market capitalisation, Genting Malaysia owns and operates major resort properties including Resorts World Genting (RWG) in Malaysia, Resorts World New York City (RWNYC), as well as Resorts World Catskills (RW Catskills) and Resorts World Hudson Valley (which are 49%-owned via an associate company), in the United States (US), Resorts World Bimini (RW Bimini) in the Bahamas, Resorts World Birmingham (RW Birmingham) and over 30 casinos in the United Kingdom (UK), and Crockfords Cairo in Egypt. Genting Malaysia also owns and operates two seaside resorts in Malaysia, namely Resorts World Kijal in Terengganu and Resorts World Langkawi on Langkawi island.

With about 10,500 rooms across seven distinct hotels, RWG is Malaysia's premier integrated resort destination. The resort also features wide-ranging leisure and entertainment facilities, including gaming, theme park and amusement attractions, dining and retail outlets, as well as international shows and business convention facilities. Genting SkyWorlds, a first class, world-class theme park, is a key attraction in augmenting RWG's integrated entertainment line-up. Additionally, Genting Highlands Premium Outlets (a joint venture between Genting Plantations Berhad and Simon Property Group) at the mid-hill, further complements RWG's extensive premium offerings and exemplifies its position as a leading provider of leisure and entertainment in the region.

Genting Malaysia is a member of the Genting Group, one of Asia's leading and best-managed multinational companies. The Genting Group is led by Tan Sri Lim Kok Thay, a visionary entrepreneur who has successfully established the Resorts World brand as a leader in the leisure and hospitality sector in Malaysia, Singapore, the US, the Bahamas and the UK. Tan Sri Lim Kok Thay also has significant investments in other industries globally including oil palm plantations, property development, power generation, oil and gas, cruise and biotechnology.